



WHO ARE WE?

We are Uni-Ter Claims Services Corporation, a team of dedicated professionals with a successful track record of handling complex liability cases in all 50 states. Uni-Ter controls and coordinates claims and litigation to maintain continuity, consistency, and quality service to our clients.

MEMBER OF THE U.S. RE GROUP

Uni-Ter Claims Services Corp. is a member of the U.S. RE Group, an international financial services firm, with operations in reinsurance brokerage, wholesaling, underwriting and program management, captive and risk retention group facilitation, and venture capital investments. Through our affiliation with members of the U.S. RE Group, we can offer clients access to a wide range of insurance, reinsurance, and alternative risk transfer solutions. Visit U.S.RE at www.usre.com.



WHY TURN CLAIMS HANDLING OVER TO UNI-TER?

We specialize in general, professional, and products liability case management. Our expert staff can:

- Help you improve productivity and cut overhead costs.
- Relieve you of burdensome claims handling.
- Work within your guidelines to negotiate and settle claims fairly, avoid litigation whenever possible, and keep expenses reasonable.
- Aggressively manage litigation in the most cost-effective and efficient manner possible when settlement is not the best solution.
- Participate in arbitration, high-low agreements, mediation, and other resolution techniques.
- Work closely with counsel to ensure the best possible result for the client.

HOW WE WORK WITH CLIENTS

- You are assigned an individual account manager to coordinate operations, answer questions, and assure service quality.
- Our staff is available at any time. Your crisis is our crisis; so call us whenever you need help.
- Our senior executives are always available to consult with you.
- You and your brokers can audit claim files as needed.

THE UNI-TER PROCESS

Loss Runs:

We collect data and produce loss runs and status reports in electronic or hard copy format. These reports identify claimants, reserves, dates of loss, and loss and expense payments by location. Electronic reports are available monthly by email, CD, diskette, or hard copy. Additional reports are available on request.

Incident Reports:

We have a web-based, automated, incident reporting system available to you with tracking by type, location, date, and time of day. The system is secure and password protected.

Procedure Manual and Litigation Management Guide:

We provide a detailed manual of procedures and a Guide to Litigation Management.

Internal Claim Review:

All claims are coordinated from our headquarters and are carried on the manager's diary for review every 90 days.

Quality Control:

Uni-Ter maintains high standards of quality control as spelled out in our general Procedure Manual. These guidelines can be enhanced to accommodate your individual needs and requirements.



UNI-TER PEOPLE

- The Uni-Ter Claims Services Team – Experienced, Knowledgeable, Dedicated. Our people are pros. They can recognize a potentially fraudulent claim and are experts at reading between the lines.
- Each member of our professional staff has from 10 to 37 years’ experience handling professional and general liability claims. Our staff includes lawyers with investigative, negotiating, and courtroom experience.
- Our adjusters know the complex issues involved in long-term care and other health care related claims. We understand the general, contractual, and products liability claims arenas. We have extensive experience in handling physician and hospital medical malpractice, lawyers’ professional liability, and miscellaneous errors and omissions claims.
- Our highly qualified Registered Nurses perform expert medical-records reviews and produce quality reports for the claim staff and defense counsel. The nurses also are available to make on-site risk management inspections.
- We are dedicated to providing the highest quality professional services and make ourselves available to you when and where needed – any time, any place.

CASELOADS

Each case is important. In order to assure that every case gets the attention it deserves, we maintain caseloads at a reasonable level to assure you of professional attention to each claim.

LITIGATION MANAGEMENT

We stay involved as part of the defense team during the litigation process to obtain the best possible result. Working with defense counsel, we keep our clients informed as the case develops. We have partnered with a medical/legal illustration firm that can produce computer-animated reproductions of the aging process and associated diseases. This type of illustration is extremely valuable in litigation, negotiation, and settlement of general and products liability issues, enabling the defense team to demonstrate graphically to juries, mediators, and family exactly what occurred with the resident or patient to cause the condition at issue. Our people attend mediations and trials in person. They have more mediation, evaluation, and negotiation experience than most practicing attorneys. In fact, some are attorneys.

PLEASE GIVE US A CALL

We want to tell you more about how we can respond to your specific needs. Call us at 678-781-2430 and one of our senior staff will be available to answer all of your questions.



*Claims Services Corporation
Member - U.S. RE Group*



Claims Services Corporation

500 Northridge Rd. Suite 330
Atlanta, GA 30350
Tel.: 678-781-2430
Fax: 678-781-2450
Email: jlanbert@uni-ter.com

- LONG TERM CARE FACILITIES
- HEALTH CARE PROVIDERS
- PROFESSIONAL LIABILITY
- ERRORS AND OMISSIONS
- PRODUCT LIABILITY
- COMPLEX GENERAL LIABILITY